National Association of Residential Property Managers
Instructor and Course Evaluation Results

Instructor: Robert Locke

Course: Developing Rewarding Owner Relationships

Location Four Rivers Assoc. of Realtors 936 Gruene Rd. New Braunfels, TX   Date   4/27/2017

Responses: 8

Overall instructor rating: 95%

About the Instructor

1. The instructor was well prepared for class and began on time:

| 0 Poor | 0 Satisfactory | 0 Very Good | 8 Excellent |

2. The instructor explained the benefits of NARPM® and the NARPM designations.

| 0 Poor | 1 Satisfactory | 2 Very Good | 5 Excellent |

3. The Instructor covered all lessons in the course material.

| 0 Poor | 0 Satisfactory | 2 Very Good | 6 Excellent |

4. The pace of the instruction was appropriate.

| 0 Poor | 1 Satisfactory | 1 Very Good | 6 Excellent |

5. The Instructor was responsive to students questions and showed empathy toward the student.

| 0 Poor | 0 Satisfactory | 0 Very Good | 8 Excellent |

6. The instructor encouraged students to participate in class.

| 0 Poor | 0 Satisfactory | 1 Very Good | 7 Excellent |

7. The Instructor handled the audio/visual equipment well.

| 0 Poor | 1 Satisfactory | 1 Very Good | 6 Excellent |

8. I would recommend this instructor.

| 0 Poor | 0 Satisfactory | 0 Very Good | 8 Excellent |

About the Course

9. The course content was consistent with the marketing information from NARPM.

0 Poor	0 Satisfactory	2 Very Good	6 Excellent

10. The course gav e me information that is applicable to my career and I either learned new skill or imporved on existing skills.

0 Poor	0 Satisfactory	1 Very Good	7 Excellent

11. The course content met my expectations.

0 Poor	0 Satisfactory	1 Very Good	7 Excellent

12. The course content was organized in an interesting way and easy to follow format.

0 Poor	0 Satisfactory	1 Very Good	7 Excellent

13. The course materials were valuable for learning the content.

0 Poor	1 Satisfactory	2 Very Good	5 Excellent

14. I would recommend this course.

0 Poor	0 Satisfactory	2 Very Good	6 Excellent

Comments

1. Best NARPM instructor.